WEST VIRGINIA LEGISLATURE

2019 REGULAR SESSION

Committee Substitute

for

House Bill 2947

BY DELEGATES STEELE, PACK, ROHRBACH AND ATKINSON

[Originating in the Committee Health and Human

Resources; Reported on February 13, 2019.]

A BILL to amend and reenact §30-3-13a of the Code of West Virginia, 1931, as amended; and to
 amend and reenact §30-14-12d of said code, all relating to telemedicine prescription
 practice requirements; providing exceptions; allowing for physician submitted Schedule II
 telemedicine prescriptions for immediate administration in a hospital.

Be it enacted by the Legislature of West Virginia:

ARTICLE 3. WEST VIRGINIA MEDICAL PRACTICE ACT.

§30-3-13a. Telemedicine practice; requirements; exceptions; definitions; rule-making.

1

(a) *Definitions* – For the purposes of this section:

(1) "Chronic nonmalignant pain" means pain that has persisted after reasonable medical
efforts have been made to relieve the pain or cure its cause and that has continued, either
continuously or episodically, for longer than three continuous months. "Chronic nonmalignant
pain" does not include pain associated with a terminal condition or illness or with a progressive
disease that, in the normal course of progression, may reasonably be expected to result in a
terminal condition or illness.

8 (2) "Physician" means a person licensed by the West Virginia Board of Medicine to practice
9 allopathic medicine in West Virginia.

(3) "Store and forward telemedicine" means the asynchronous computer-based
communication of medical data or images from an originating location to a physician or podiatrist
at another site for the purpose of diagnostic or therapeutic assistance.

(4) "Telemedicine" means the practice of medicine using tools such as electronic
communication, information technology, store and forward telecommunication, or other means of
interaction between a physician or podiatrist in one location and a patient in another location, with
or without an intervening health care provider.

17 (5) "Telemedicine technologies" means technologies and devices which enable secure
18 electronic communications and information exchange in the practice of telemedicine, and typically
19 involve the application of secure real-time audio/video conferencing or similar secure video

services, remote monitoring or store and forward digital image technology to provide or support
 health care delivery by replicating the interaction of a traditional in-person encounter between a
 physician or podiatrist and a patient.

23 (b) Licensure. –

(1) The practice of medicine occurs where the patient is located at the time thetelemedicine technologies are used.

26 (2) A physician or podiatrist who practices telemedicine must be licensed as provided in27 this article.

28 (3) This section does not apply to:

(A) An informal consultation or second opinion, at the request of a physician or podiatrist
who is licensed to practice medicine or podiatry in this state, provided that the physician or
podiatrist requesting the opinion retains authority and responsibility for the patient's care; and

32 (B) Furnishing of medical assistance by a physician or podiatrist in case of an emergency
33 or disaster, if no charge is made for the medical assistance.

34 (c) Physician-patient or Podiatrist-patient relationship through telemedicine encounter –

35 (1) A physician-patient or podiatrist-patient relationship may not be established through:

36 (A) Audio-only communication;

37 (B) Text-based communications such as e-mail, Internet questionnaires, text-based
 38 messaging or other written forms of communication; or

39 (C) Any combination thereof.

40 (2) If an existing physician-patient or podiatrist-patient relationship does not exist prior to
41 the utilization to telemedicine technologies, or if services are rendered solely through telemedicine
42 technologies, a physician-patient or podiatrist-patient relationship may only be established:

(A) Through the use of telemedicine technologies which incorporate interactive audio
using store and forward technology, real-time videoconferencing or similar secure video services
during the initial physician-patient or podiatrist-patient encounter; or

46 (B) For the practice of pathology and radiology, a physician-patient relationship may be
47 established through store and forward telemedicine or other similar technologies.

(3) Once a physician-patient or podiatrist-patient relationship has been established, either
through an in-person encounter or in accordance with subdivision (2) of this subsection, the
physician or podiatrist may utilize any telemedicine technology that meets the standard of care
and is appropriate for the particular patient presentation.

52 (d) Telemedicine practice. –

A physician or podiatrist using telemedicine technologies to practice medicine or podiatryshall:

55 (1) Verify the identity and location of the patient;

56 (2) Provide the patient with confirmation of the identity and qualifications of the physician57 or podiatrist;

(3) Provide the patient with the physical location and contact information of the physician;
(4) Establish or maintain a physician-patient or podiatrist-patient relationship that conforms

60 to the standard of care;

(5) Determine whether telemedicine technologies are appropriate for the particular patient
 presentation for which the practice of medicine or podiatry is to be rendered;

63 (6) Obtain from the patient appropriate consent for the use of telemedicine technologies;

64 (7) Conduct all appropriate evaluations and history of the patient consistent with traditional
 65 standards of care for the particular patient presentation;

66 (8) Create and maintain health care records for the patient which justify the course of
67 treatment and which verify compliance with the requirements of this section; and

68 (9) The requirements of subdivisions (1) through (8), inclusive, of this subsection do not
69 apply to the practice of pathology or radiology medicine through store and forward telemedicine.

70 (e) Standard of care. –

The practice of medicine or podiatry provided via telemedicine technologies, including the establishment of a physician-patient or podiatrist-patient relationship and issuing a prescription via electronic means as part of a telemedicine encounter, are subject to the same standard of care, professional practice requirements and scope of practice limitations as traditional in-person physician-patient or podiatrist-patient encounters. Treatment, including issuing a prescription, based solely on an online questionnaire, does not constitute an acceptable standard of care.

77 (f) Patient records. –

78 The patient record established during the use of telemedicine technologies shall be 79 accessible and documented for both the physician or podiatrist and the patient, consistent with 80 the laws and legislative rules governing patient health care records. All laws governing the 81 confidentiality of health care information and governing patient access to medical records shall 82 apply to records of practice of medicine or podiatry provided through telemedicine technologies. 83 A physician or podiatrist solely providing services using telemedicine technologies shall make 84 documentation of the encounter easily available to the patient, and subject to the patient's 85 consent, to any identified care provider of the patient.

86

(g) Prescribing limitations. –

87 (1) A physician or podiatrist who practices medicine to a patient solely through the
88 utilization of telemedicine technologies may not prescribe to that patient any controlled
89 substances listed in Schedule II of the Uniform Controlled Substances Act. *Provided*, That the

90 (2) The prescribing limitations in this subsection do not apply when a physician is providing 91 treatment to patients who are minors, or if <u>18</u> years of age or older, who are enrolled in a primary 92 or secondary education program who <u>and</u> are diagnosed with intellectual or developmental 93 disabilities, neurological disease, Attention Deficit Disorder, Autism, or a traumatic brain injury in 94 accordance with guidelines as set forth by organizations such as the American Psychiatric 95 Association, the American Academy of Child and Adolescent Psychiatry or the American

Academy of Pediatrics. : *Provided, however,* That the <u>The</u> physician must maintain records
supporting the diagnosis and the continued need of treatment.

98 (3) The prescribing limitations in this subsection do not apply when a physician submits
 99 an order to dispense a controlled substance, listed in Schedule II of the Uniform Controlled
 100 Substances Act, to a hospital patient for immediate administration in a hospital.

101 (2) (4) A physician or podiatrist may not prescribe any pain-relieving controlled substance
 102 listed in Schedules II through V of the Uniform Controlled Substance Act as part of a course of
 103 treatment for chronic nonmalignant pain solely based upon a telemedicine encounter.

(3) (5) A physician or health care provider may not prescribe any drug with the intent of
 causing an abortion. The term "abortion" has the same meaning ascribed to it in <u>§16-2F-2</u> of this
 code.

107 (h) Exceptions. –

108 This article does not prohibit the use of audio-only or text-based communications by a 109 physician or podiatrist who is:

(1) Responding to a call for patients with whom a physician-patient or podiatrist-patient
 relationship has been established through an in-person encounter by the physician or podiatrist;

112 (2) Providing cross coverage for a physician or podiatrist who has established a physician-

patient or podiatrist-patient relationship with the patient through an in-person encounter; or

114 (3) Providing medical assistance in the event of an emergency. situation

115 (i) Rulemaking. –

The West Virginia Board of Medicine and West Virginia Board of Osteopathic Medicine may propose joint rules for legislative approval in accordance with <u>§29A-3-1 *et seq.*</u>, of this code to implement standards for and limitations upon the utilization of telemedicine technologies in the practice of medicine and podiatry in this state.

120

(j) Preserving traditional physician-patient or podiatrist-patient relationship. –

Nothing in this section changes the rights, duties, privileges, responsibilities and liabilities incident to the physician-patient or podiatrist-patient relationship, nor is it meant or intended to change in any way the personal character of the physician-patient or podiatrist-patient relationship. This section does not alter the scope of practice of any health care provider or authorize the delivery of health care services in a setting, or in a manner, not otherwise authorized by law.

ARTICLE 14. OSTEOPATHIC PHYSICIANS AND SURGEONS.

§30-14-12d. Telemedicine practice; requirements; exceptions; definitions; rulemaking.

1 (a) *Definitions.* – For the purposes of this section:

(1) "Chronic nonmalignant pain" means pain that has persisted after reasonable medical
efforts have been made to relieve the pain or cure its cause and that has continued, either
continuously or episodically, for longer than three continuous months. "Chronic nonmalignant
pain" does not include pain associated with a terminal condition or illness or with a progressive
disease that, in the normal course of progression, may reasonably be expected to result in a
terminal condition or illness.

8 (2) "Physician" means a person licensed by the West Virginia Board of Osteopathic
9 Medicine to practice osteopathic medicine in West Virginia.

10 (3) "Store and forward telemedicine" means the asynchronous computer-based 11 communication of medical data or images from an originating location to a physician at another 12 site for the purpose of diagnostic or therapeutic assistance.

(4) "Telemedicine" means the practice of medicine using tools such as electronic
communication, information technology, store and forward telecommunication or other means of
interaction between a physician in one location and a patient in another location, with or without
an intervening health care provider.

17 (5) "Telemedicine technologies" means technologies and devices which enable secure
18 electronic communications and information exchange in the practice of telemedicine, and typically

involve the application of secure real-time audio/video conferencing or similar secure video
services, remote monitoring or store and forward digital image technology to provide or support
health care delivery by replicating the interaction of a traditional in-person encounter between a
physician and a patient.

23 (b) Licensure. –

(1) The practice of medicine occurs where the patient is located at the time thetelemedicine technologies are used.

26 (2) A physician who practices telemedicine must be licensed as provided in this article.

27 (3) This section does not apply to:

(A) An informal consultation or second opinion, at the request of a physician who is
 licensed to practice medicine in this state, provided that the physician requesting the opinion
 retains authority and responsibility for the patient's care; and

(B) Furnishing of medical assistance by a physician in case of an emergency or disaster
if no charge is made for the medical assistance.

33 (c) Physician-patient relationship through telemedicine encounter.

34 (1) A physician-patient relationship may *not* be established through:

35 (A) Audio-only communication;

36 (B) Text-based communications such as e-mail, Internet questionnaires, text-based
 37 messaging or other written forms of communication; or

38 (C) Any combination thereof.

(2) If an existing physician-patient relationship is not present prior to the utilization to
 telemedicine technologies, or if services are rendered solely through telemedicine technologies,

41 a physician-patient relationship may only be established:

42 (A) Through the use of telemedicine technologies which incorporate interactive audio
43 using store and forward technology, real-time videoconferencing or similar secure video services
44 during the initial physician-patient encounter; or

(B) For the practice of pathology and radiology, a physician-patient relationship may be
established through store and forward telemedicine or other similar technologies.

47 (3) Once a physician-patient relationship has been established, either through an in48 person encounter or in accordance with subdivision (2) of this subsection, the physician may
49 utilize any telemedicine technology that meets the standard of care and is appropriate for the
50 particular patient presentation.

51 (d) *Telemedicine practice.* – A physician using telemedicine technologies to practice
52 medicine shall:

53 (1) Verify the identity and location of the patient;

54 (2) Provide the patient with confirmation of the identity and qualifications of the physician;

55 (3) Provide the patient with the physical location and contact information of the physician;

56 (4) Establish or maintain a physician-patient relationship which conforms to the standard57 of care;

58 (5) Determine whether telemedicine technologies are appropriate for the particular patient
59 presentation for which the practice of medicine is to be rendered;

60 (6) Obtain from the patient appropriate consent for the use of telemedicine technologies;

61 (7) Conduct all appropriate evaluations and history of the patient consistent with traditional
62 standards of care for the particular patient presentation;

63 (8) Create and maintain health care records for the patient which justify the course of
64 treatment and which verify compliance with the requirements of this section; and

65 (9) The requirements of subdivisions (1) through (7), inclusive, of this subsection do not 66 apply to the practice of pathology or radiology medicine through store and forward telemedicine.

67 (e) Standard of care. –

68 The practice of medicine provided via telemedicine technologies, including the 69 establishment of a physician-patient relationship and issuing a prescription via electronic means 70 as part of a telemedicine encounter, are subject to the same standard of care, professional

practice requirements and scope of practice limitations as traditional in-person physician-patient
 encounters. Treatment, including issuing a prescription, based solely on an online questionnaire
 does not constitute an acceptable standard of care.

74 (f) Patient records. –

75 The patient record established during the use of telemedicine technologies shall be 76 accessible and documented for both the physician and the patient, consistent with the laws and 77 legislative rules governing patient health care records. All laws governing the confidentiality of 78 health care information and governing patient access to medical records shall apply to records of 79 practice of medicine provided through telemedicine technologies. A physician solely providing 80 services using telemedicine technologies shall make documentation of the encounter easily 81 available to the patient, and subject to the patient's consent, to any identified care provider of the 82 patient.

83 (g) Prescribing limitations. –

84 (1) A physician or podiatrist who practices medicine to a patient solely through the
 85 utilization of telemedicine technologies may not prescribe to that patient any controlled
 86 substances listed in Schedule II of the Uniform Controlled Substances Act. *Provided*, That the

87 (2) The prescribing limitations in this subsection do not apply when a physician is providing 88 treatment to patients who are minors, or if 18 years of age or older, who are enrolled in a primary 89 or secondary education program who and are diagnosed with intellectual or developmental 90 disabilities, neurological disease, Attention Deficit Disorder, Autism, or a traumatic brain injury in 91 accordance with guidelines as set forth by organizations such as the American Psychiatric 92 Association, the American Academy of Child and Adolescent Psychiatry or the American 93 Academy of Pediatrics. : Provided, however, That the The physician must maintain records 94 supporting the diagnosis and the continued need of treatment.

95 (3) The prescribing limitations in this subsection do not apply when a physician submits 96 an order to dispense a controlled substance, listed in Schedule II of the Uniform Controlled 97 Substances Act, to a hospital patient for immediate administration in a hospital. 98 (2) (4) A physician or podiatrist may not prescribe any pain-relieving controlled substance 99 listed in Schedules II through V of the Uniform Controlled Substance Act as part of a course of 100 treatment for chronic nonmalignant pain solely based upon a telemedicine encounter. 101 (3) (5) A physician or health care provider may not prescribe any drug with the intent of 102 causing an abortion. The term "abortion" has the same meaning ascribed to it in §16-2F-2 of this 103 code. 104 (h) Exceptions. – 105 This section does not prohibit the use of audio-only or text-based communications by a 106 physician who is: 107 (1) Responding to a call for patients with whom a physician-patient relationship has been 108 established through an in-person encounter by the physician; 109 (2) Providing cross coverage for a physician who has established a physician-patient or 110 relationship with the patient through an in-person encounter; or 111 (3) Providing medical assistance in the event of an emergency. situation. 112 (i) Rulemaking. –

The West Virginia Board of Medicine and West Virginia Board of Osteopathic Medicine may propose joint rules for legislative approval in accordance with <u>§29A-3-1 *et seq.*</u>, of this code to implement standards for and limitations upon the utilization of telemedicine technologies in the practice of medicine in this state.

117

(i) Preservation of the traditional physician-patient relationship.

118 Nothing in this section changes the rights, duties, privileges, responsibilities and liabilities 119 incident to the physician-patient relationship, nor is it meant or intended to change in any way the 120 personal character of the physician-patient relationship. This section does not alter the scope of

- 121 practice of any health care provider or authorize the delivery of health care services in a setting,
- 122 or in a manner, not otherwise authorized by law.

NOTE: The purpose of this bill is to permit a telemedicine physician prescription/order for a Schedule II pharmaceutical in the hospital setting for immediate administration in the hospital. Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.